



Alternative Response Advisory Committee Data

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Agenda

- Changes made to AR
- RED Team intakes
- Cases being flipped from AR to TR
- AR case reoccurrences
- Services being provided
- AR Case Reviews

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Introduction

Alternative Response is a program designed to partner with families to increase safety and lower the likelihood of future abuse or neglect to children while helping families and communities connect. This approach is about meeting families where they are, at their convenience and reducing the risk of trauma to the family. AR is intended to aid families in one or more of the following areas: connect families with local community resources, find solutions in times of need or crisis, increase the family's ability to work through times of family stress, develop sustainable supports and enhance familial protective factors.

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Alternative Response Changes Effective 11/07/2023

- ▶ All Alternative Response cases will require at least one monthly contact each month the AR case is open.
- ▶ The PFQ will no longer be required; the SDM prevention assessment will be utilized to determine needs and strengths and identify appropriate services and referrals.
- ▶ Regional Service Area Administrators (SAA) or designee, will have the approval ability to determine that an intake needs flipped from AR to TR when it meets statutory/regulatory rationale.
- ▶ These changes were made as the three monthly contacts were seen as invasive to families and to help provide more consistency for workers completing both AR and TRs.

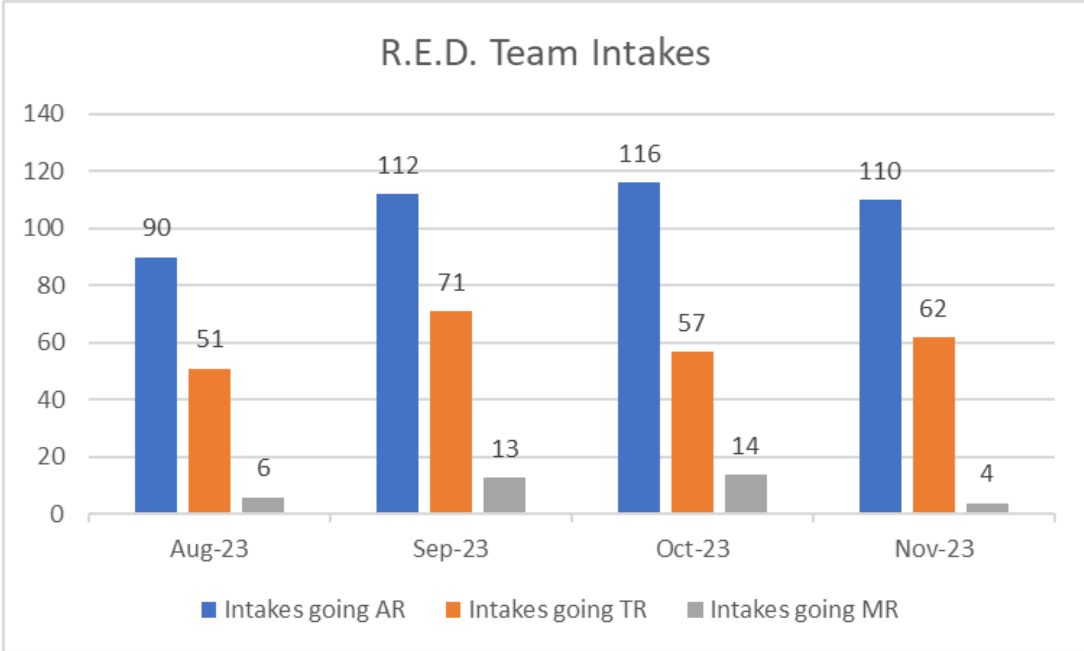
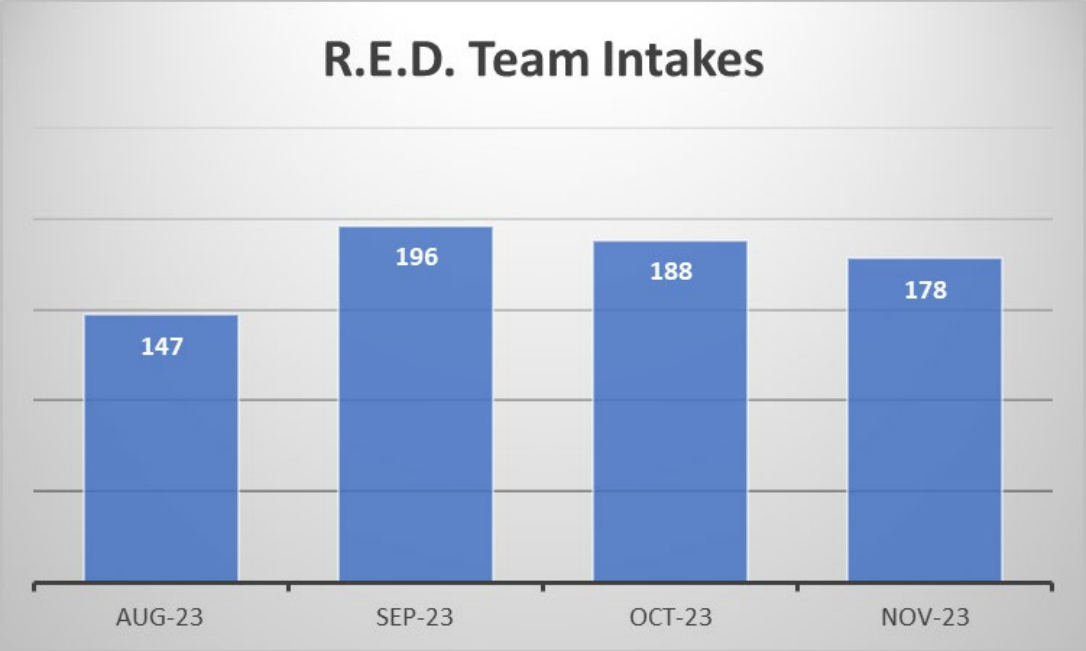
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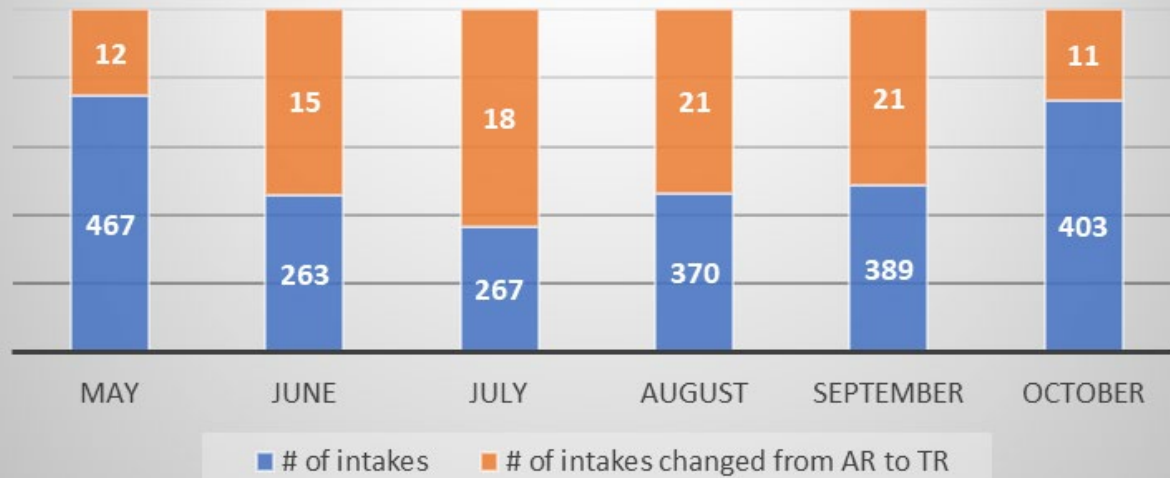
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R.E.D. Team Data

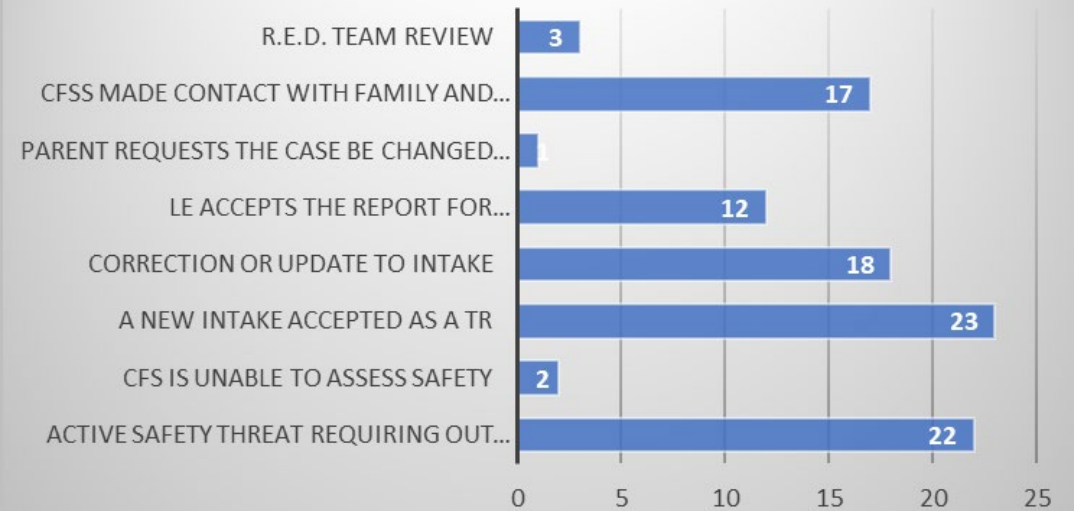


Cases being switched from AR to TR

Switches from AR to TR



Why intakes were switched



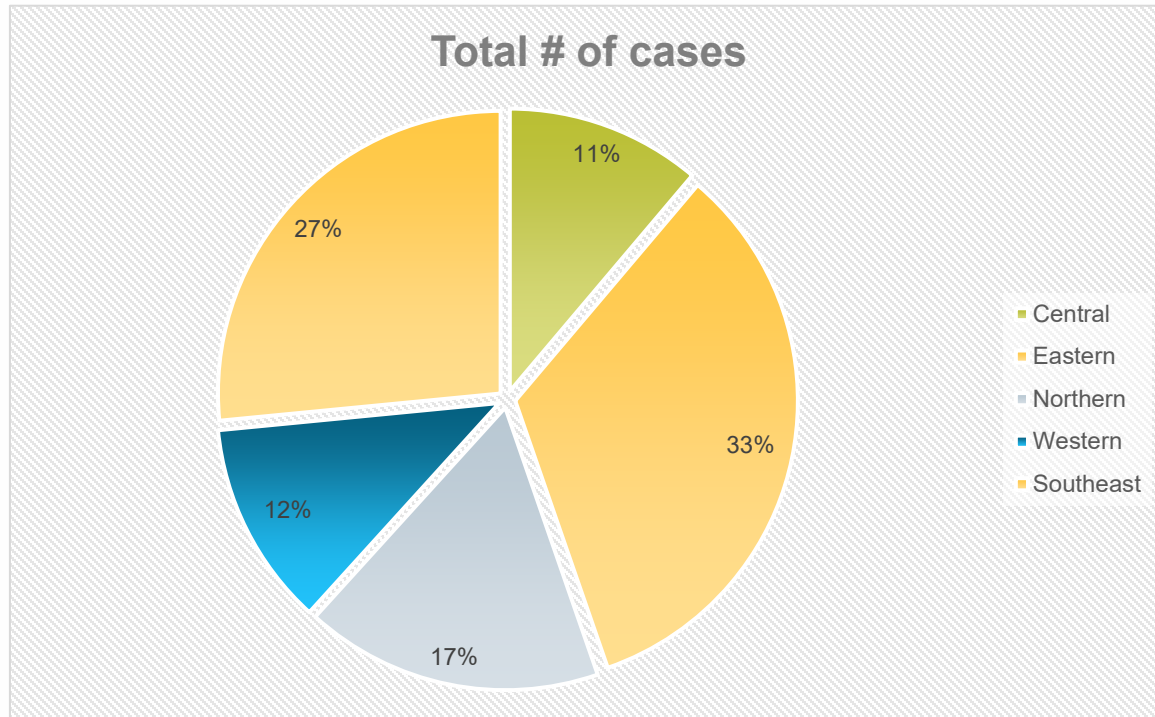
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Subsequent accepted intakes being accepted on past ARs



Total cases from October 2022 to December 2022 was 358.
107 or 29.8% had at least 1 more intake accepted.
27 or 7.5% had two more intakes accepted.
3 or .8% had three or more intakes accepted.
91 or 25.4% refused services.
20 or 5.5% were unable to be located.
15 or 4.1% the children were later removed.

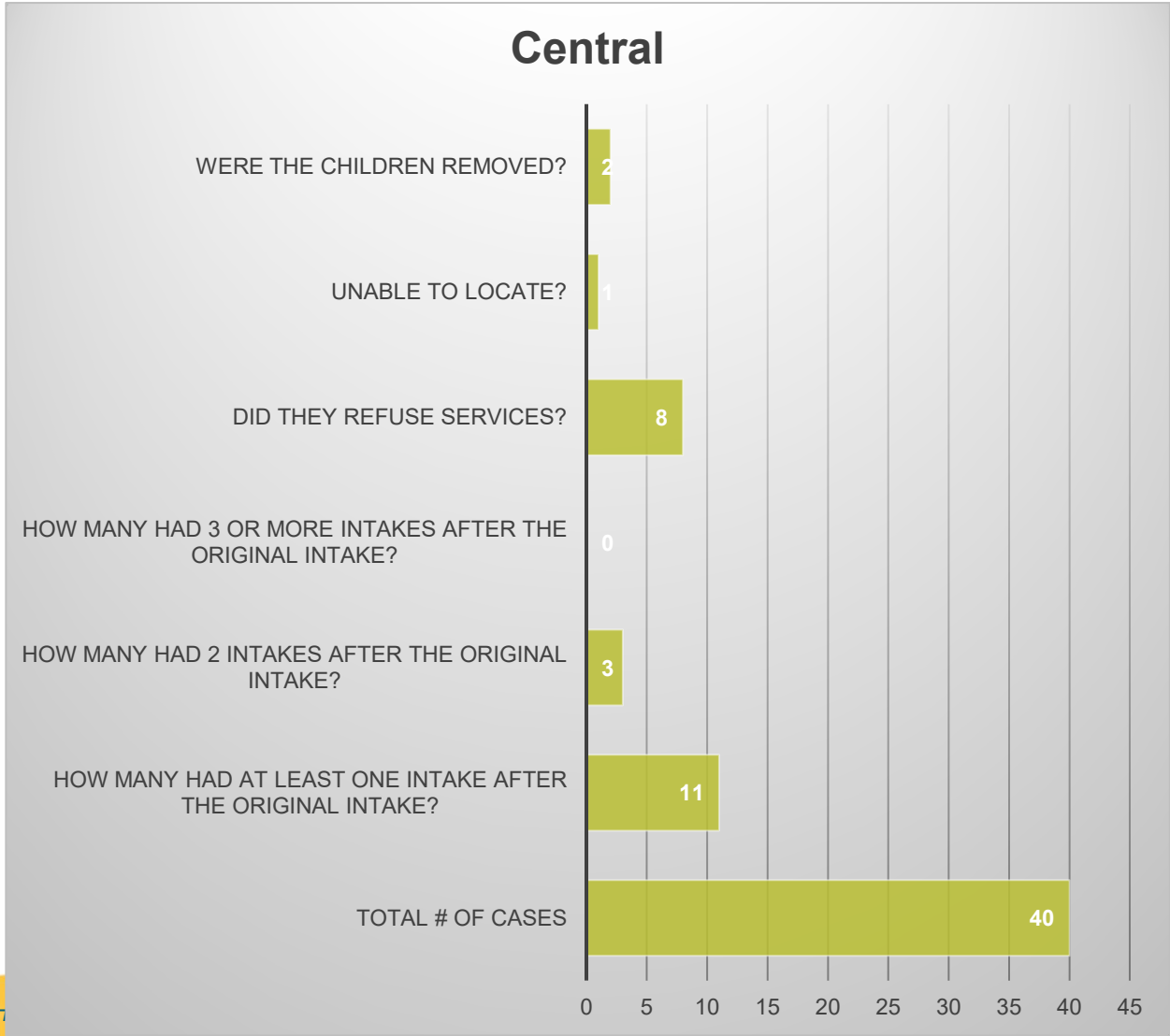
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Central Service Area Stats

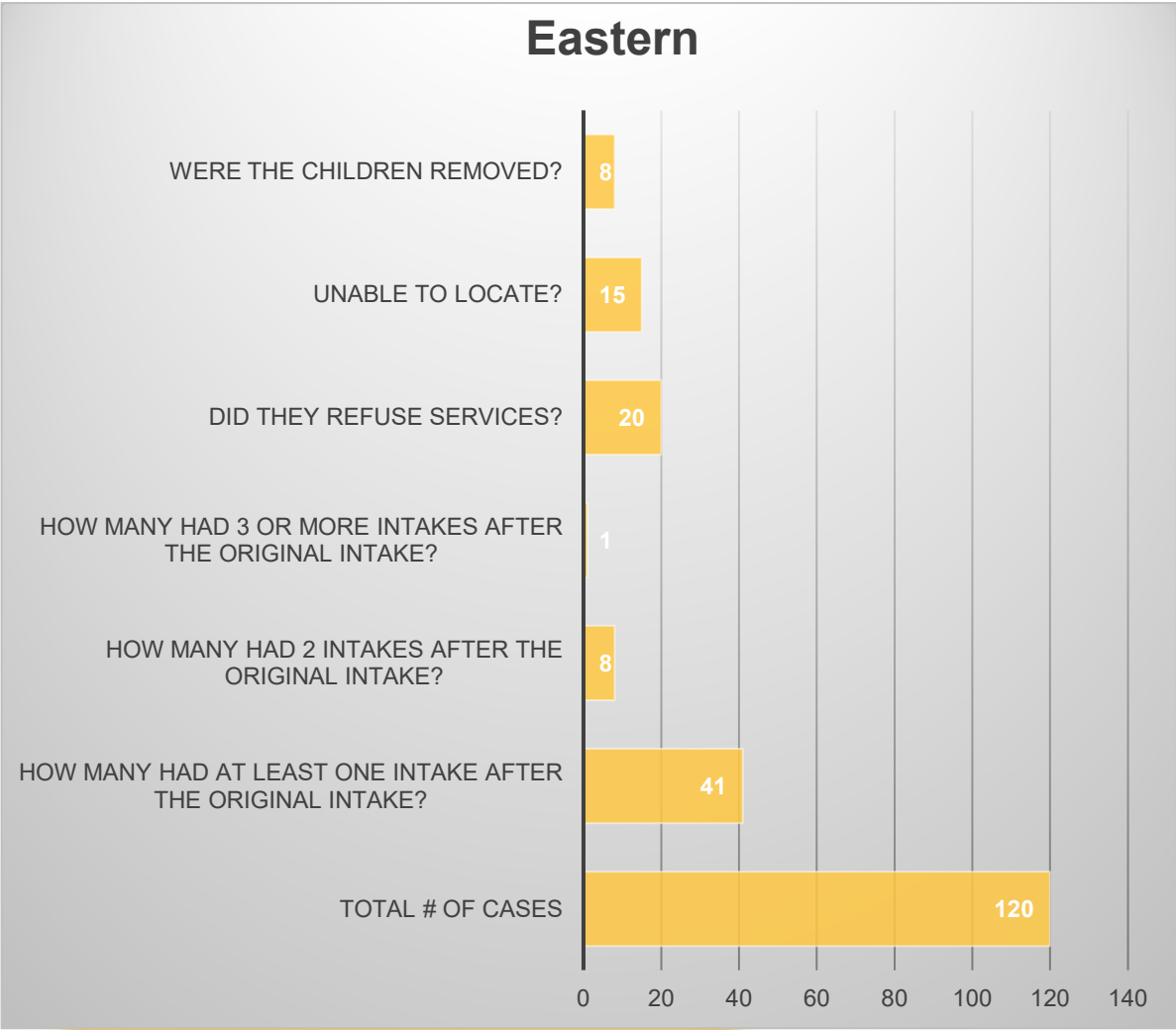


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Eastern Service Area Stats



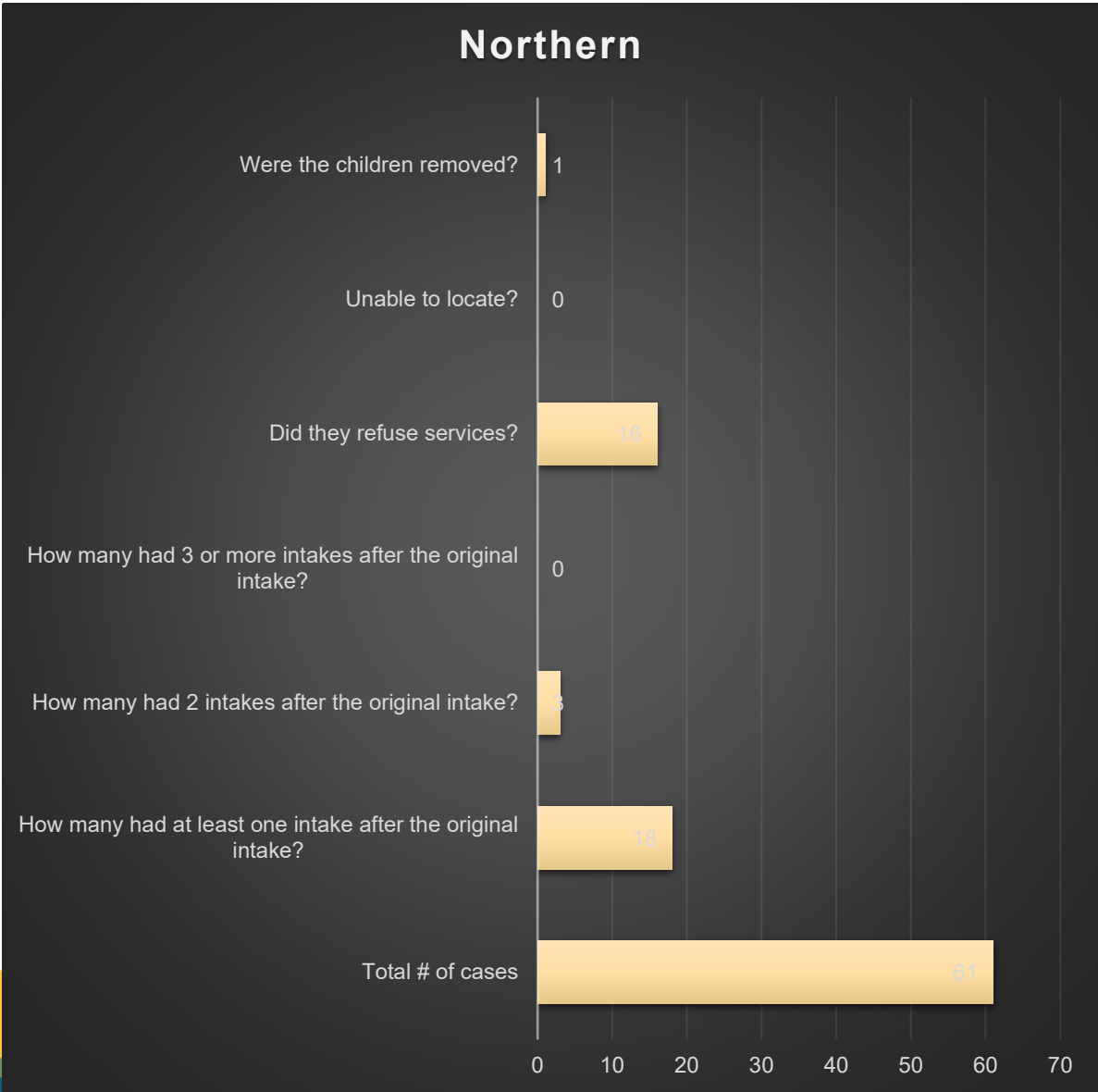
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Northern Service Area Stats

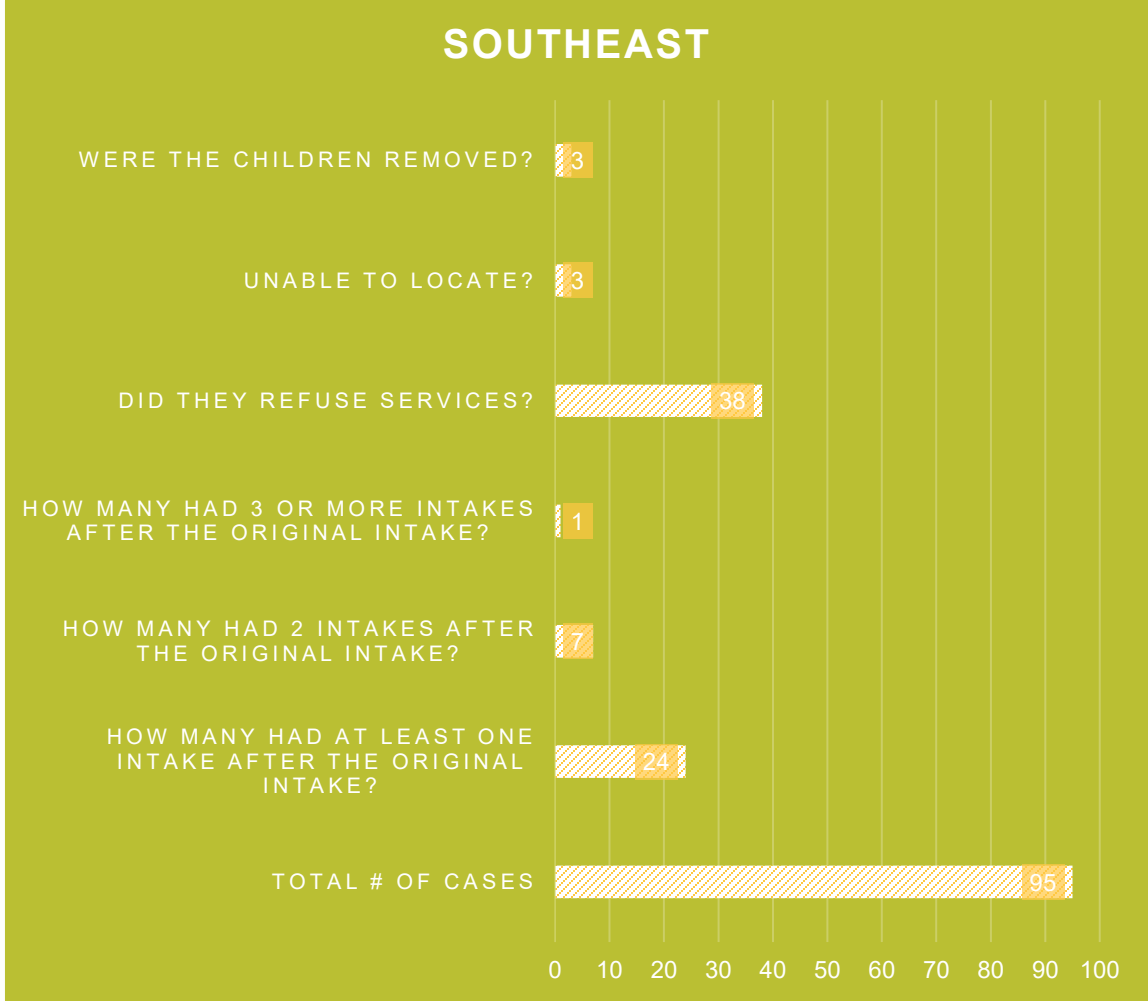


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Southeast Service Area Stats



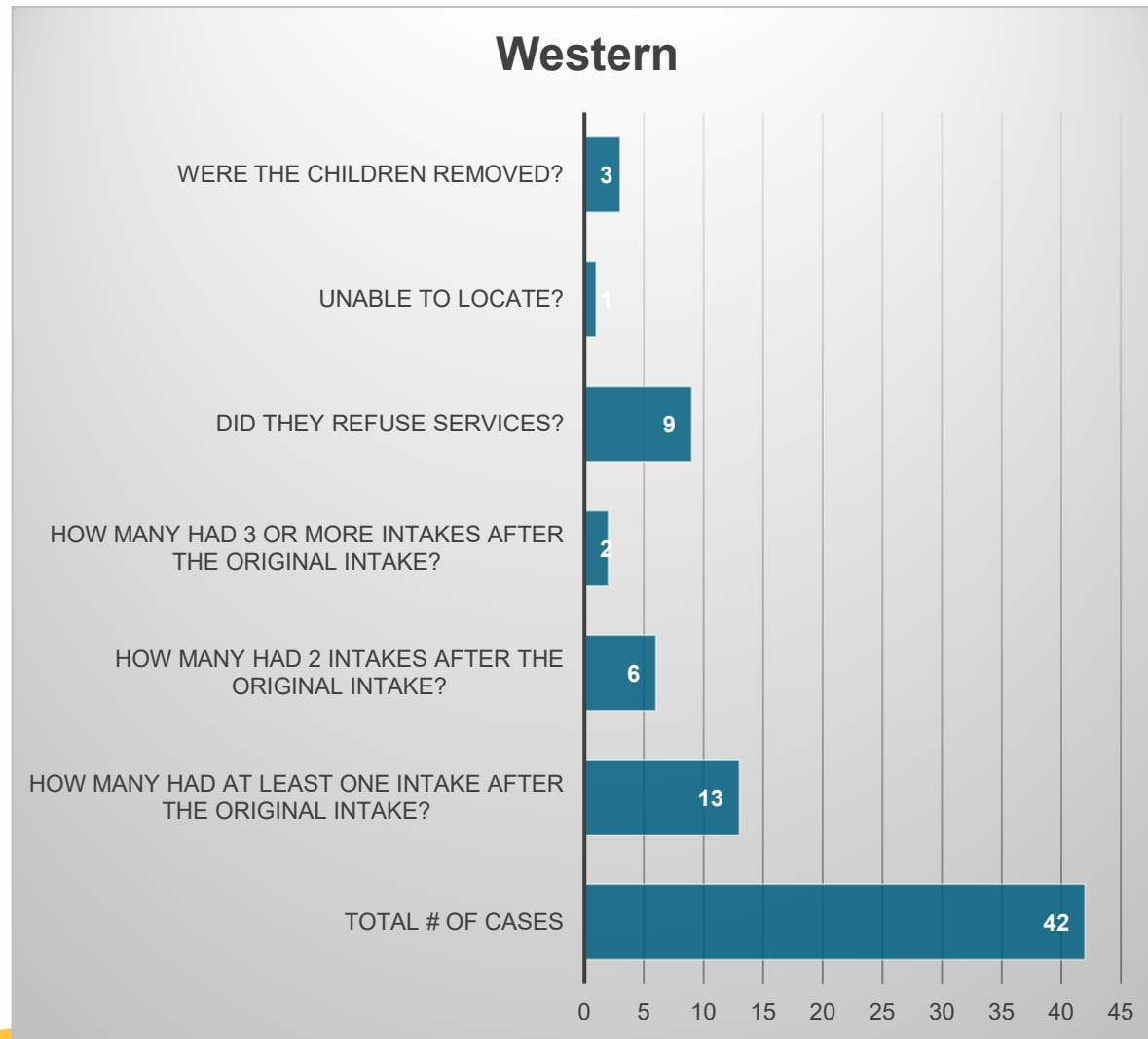
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Western Service Area Stats



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Services being provided to AR cases

- Intensive Family Preservation
- MST
- Region referral
- Drug and Alcohol evaluation
- Family support
- Healthy Beginnings referral
- Therapy services referral
- Parenting classes
- Dental services
- Rent services
- Utilities services
- Medication Management referral
- Professional Partners Referral
- FamiliesCARE Referral
- Drug Screens
- Psychological Evaluation
- Daycare services
- Pack n Play
- Lock Box
- Healthy Families America Referral
- Early Development Network referral
- United Way Application
- Housing
- Benefits Application
- Clothing
- Gas
- Food
- Family Peer Support
- Mental Health Assessment
- Exterminator services
- Sixpence Referral
- Guardianship Legal Fees

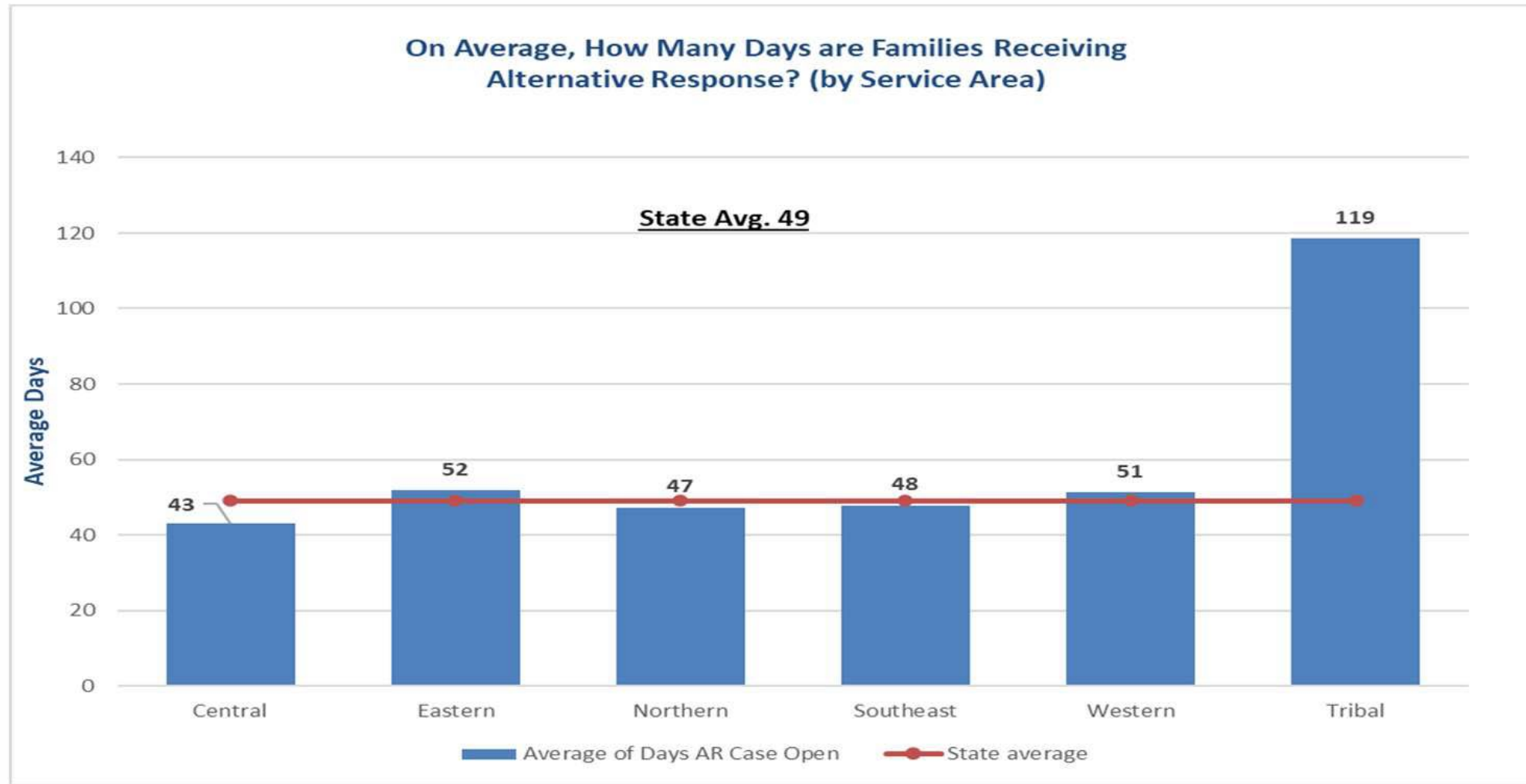
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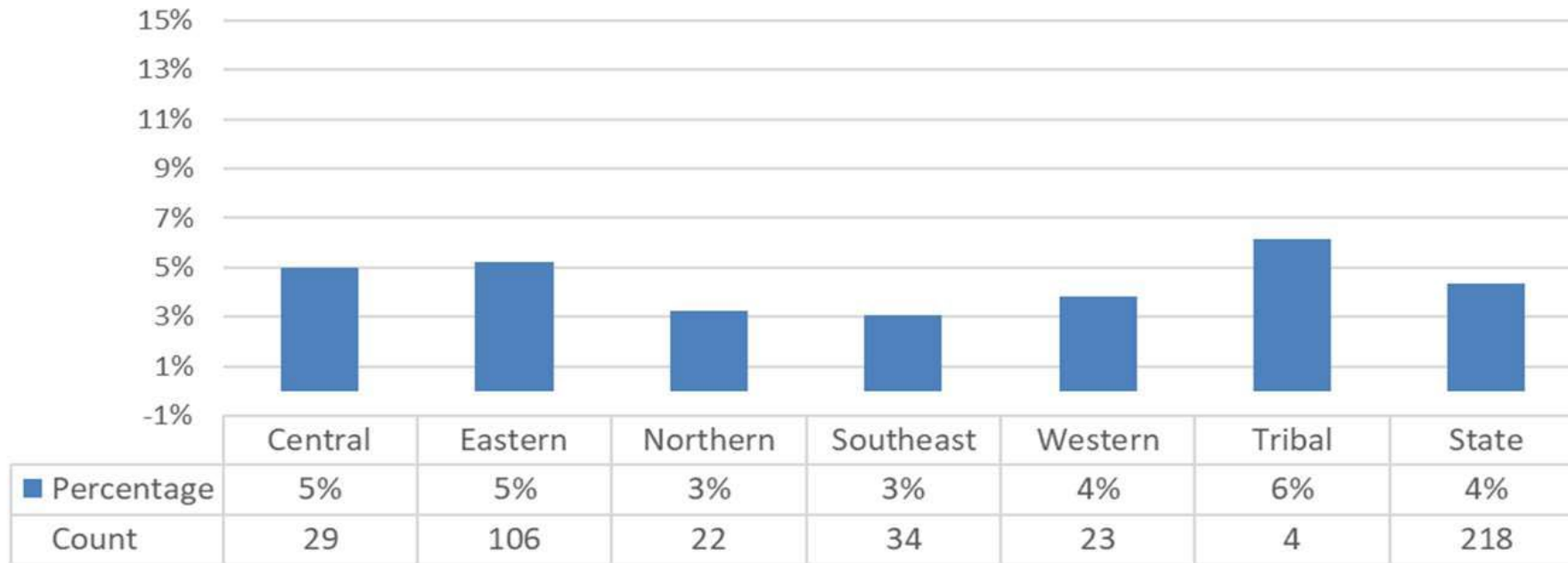
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Alternative Response Data



Alternative Response Data

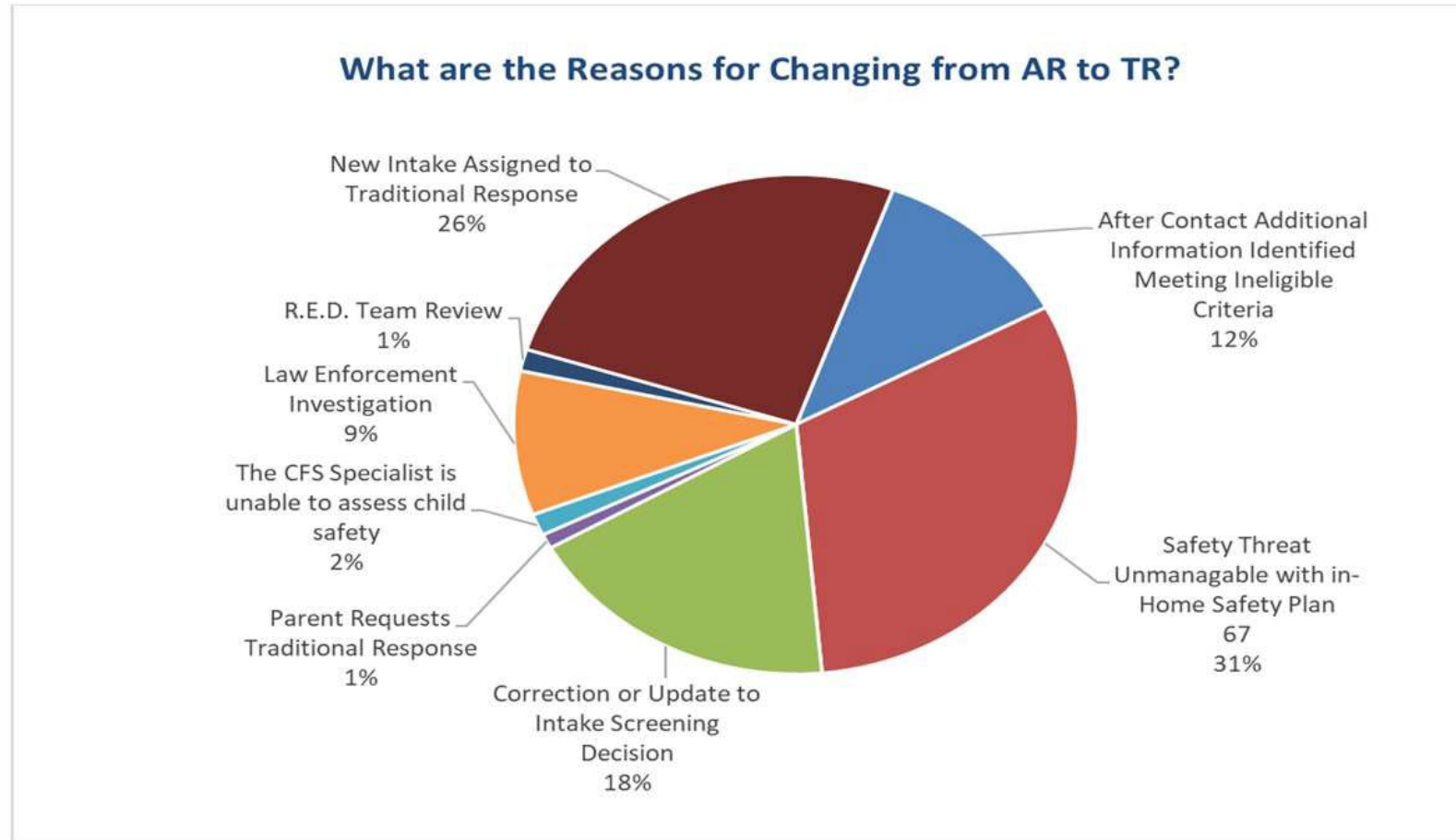
How Many Families Served By Alternative Response had a Track Change to Traditional Response?



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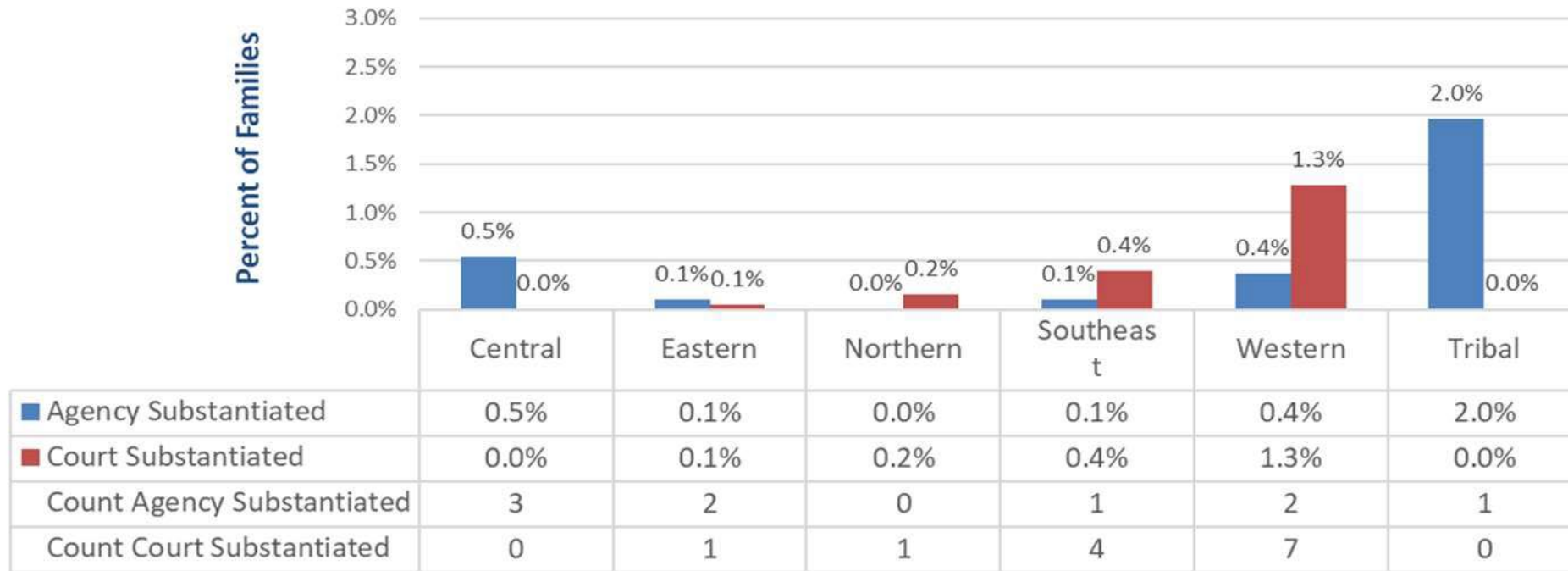
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Alternative Response Data

What Percent of Families Eligible for Alternative Response Resulted in a Substantiated Finding by Service Area?



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AR Case Reviews

- ▶ DHHS will complete a review of AR cases, including ensuring timely monthly documented contacts, family plans, and consultation points.
- ▶ The review will be conducted in December 2023, and include AR cases that opened in August 2023, and were still open in October 2023.
- ▶ Changes were made to the AR Case Review tool due to the PFQ no longer being a requirement and the monthly contacts now being one time a month.

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Jacie Boelts

Alternative Response Program Specialist

jacie.boelts@nebraska.gov

402-853-1844



@NEDHHS



NebraskaDHHS



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